RE: Program Odds and Ends. Subj:

3/26/01 7:19:58 AM Pacific Standard Time Date: JFrantz@penntreaty.com (Frantz, Jackie)

To: WEBIII@aol.com (WEBIII@aol.com), JFrantz@penntreaty.com (Frantz, Jackie) CC: CALLAHANKIDS@aol.com, m.hauert@att.net, Hesassoc@aol.com, nforman@nwlink.com,

jbell@bestbenefits.com, klannen@bestbenefits.com

Hi Web!

Hope all is well.

I will add Mike Callahan to our list of contacts.

As far as number two on your list, Tracy will be in contact with you regarding this item.

#3, I am being told our IT is working directly with Kathy and Mike.

#4, I have sent a copy of this to Derrick and we will be in touch with numbers.

If I can be of further assistance, please let me know.

Thanks. Jackie

> ----Original Message-> From: WEBIII@aol.com [SMTP:WEBIII@aol.com] > Sent Friday, March 23, 2001 11:59 AM > To: jfrantz@penntreaty.com > Cc: CALLAHANKIDS@aol.com; m.hauert@att.net; Hesassoc@aol.com; > nforman@nwlink.com; jbell@bestbenefits.com; klannen@bestbenefits.com > Subject: Program Odds and Ends. > > Jackie-> Here are a few areas to clarify, please:

> 1. First of all, we a have a new exec helping to manage our fulfillment

> and > service job. His name is Mike Callahan (callanhankids@aol.com) and I

> appreciate it if you would include him in your email traffic to Mike

> Hauert

> and me.

> 2. We are wondering if and when you want to mail new kits to old 500+/-> members? Our cost is \$2 each, about \$1,300. Let us know please.

> 3. When will you begin using new member numbers signifying single > household

> member and 2nd household member?

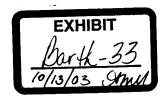
> 4. Finally, would you or Derrick give us your feeling of weekly new

> member > ramp up rates over the next several weeks/months based on what you are

> seeing > back at HQ? It would be welcomed by all, who are standing by, to have

> your

PLAINTIFF'S EXHIBIT



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> perspective on v	what's coming and when.
> > Thanks Jackie.	Let us know what else we can do to assist
>	
> Web	
>	
>	

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To: ""WEBIII@aol.com" <WEBIII@aol.com>, "Frantz, Jackie" <JFrantz@penntreaty.com> Cc: CALLAHANKIDS@aol.com, m.hauert@att.net, Hesassoc@aol.com, nforman@nwlink.com, jbell@bestbenefits.com, klannen@bestbenefits.com Subject: RE: Program Odds and Ends. Date: Mon, 26 Mar 2001 10:17:34 -0500 MIME-Version: 1.0 X-Mailer. Internet Mail Service (5.5.2653.19) Content-Type: text/plain